

From: [Glenn Cavin](#)
To: jamie.gerhart@cor.gov
Subject: RE: facial recognition
Date: Monday, April 17, 2017 2:05:06 PM
Attachments: [image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)
[image008.png](#)
[image009.png](#)

My pleasure.



Police Department



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Glenn Cavin

Lieutenant

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plano.gov



Please take a moment to complete the City of Plano [Customer Satisfaction Survey](#).

From: jamie.gerhart@cor.gov [mailto:jamie.gerhart@cor.gov]
Sent: Monday, April 17, 2017 1:10 PM
To: Glenn Cavin <Glennc@plano.gov>
Subject: RE: facial recognition

very good...thanks for the quick response.

Sgt. Jamie Gerhart # 919
Criminal Investigations
Richardson Police Department
972-744-4862

From: Glenn Cavin <Glennc@plano.gov>
To: "jamie.gerhart@cor.gov" <jamie.gerhart@cor.gov>
Cc: Patrick Mulkern <patrickm@plano.gov>
Date: 04/17/2017 12:46
Subject: RE: facial recognition

Sergeant Gerhart,

We did execute the full "Intelligence Led Policing Package" agreement with Vigilant Solutions, which includes the hosted facial recognition service; however, this component has not yet been fully implemented, so we are currently unable to attest to its usefulness. I hope to have it up and running within the next few weeks.

Please do not hesitate to contact me directly with any additional questions,



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From: Patrick Mulkern
Sent: Monday, April 17, 2017 12:11 PM
To: jamie.gerhart@cor.gov; Glenn Cavin <GlennC@plano.gov>
Subject: Re: facial recognition

Jamie,

I am sending your email to our Technology Lieutenant, Lt. Glenn Cavin to see if he knows anything about the facial recognition software as I am unfamiliar with it. And I know little about our LPR system.

Patrick

From: jamie.gerhart@cor.gov <jamie.gerhart@cor.gov>
Sent: Monday, April 17, 2017 10:24 AM
To: Patrick Mulkern
Subject: facial recognition

Patrick...We are looking to purchase LPR and facial recognition software from Vigilant Solutions, and it is my understanding Plano already uses it. Have you or your team had any luck with the facial recognition side?

Thanks

Sgt. Jamie Gerhart # 919
Criminal Investigations
Richardson Police Department
972-744-4862